

Germany – Market and economic research; polling and statistics – Provision of an Surveys on the Access to Finance of Enterprises (SAFE)

OJ S 116/2025 19/06/2025

**Contract or concession notice – standard regime
Services**

1. Buyer**1.1. Buyer**

Official name: European Central Bank

Email: procurement@ecb.europa.eu

Legal type of the buyer: EU institution, body or agency

Activity of the contracting authority: Economic affairs

2. Procedure**2.1. Procedure**

Title: Provision of an Surveys on the Access to Finance of Enterprises (SAFE)

Description: The European Central Bank (ECB) is seeking through this open procedure suppliers for the performance of the Survey on the Access to Finance of Enterprises (? SAFE?). Details of the exact scope of the goods, services and works are described in the procurement documents. The ECB intends to award a framework agreement without re-opening competition (ranking system) to the suppliers offering the best value for money. The envisaged number of Contracts to be awarded is 2. The ECB will award the framework agreements on its own behalf and for the benefit of the European Commission (?EC?), which represents the European Union. The ECB and the EC may issue Orders (Specific Agreements) under the Contract for the performance of SAFE and may also request additional services for each Order in accordance with the provisions of the procurement documents.

Procedure identifier: 812aafa1-3f52-4b95-9de3-228bcc81d52e

Internal identifier: PRO-2249880500

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: The tender procedure shall be open on equal terms to all natural or legal persons resident or located in the European Union and to all natural and legal persons resident or located in a country which has ratified the World Trade Organisation Agreement on Government Procurement or has concluded with the European Union a bilateral agreement on procurement under the conditions laid down in the said agreements. The tender procedure is conducted in accordance with Decision ECB/2016/2 laying down the rules on procurement (as amended), available at <https://www.ecb.europa.eu/ecb/legal/1001/procurement/html/index.en.html> And in EUR-Lex: <https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX:02016D0002-20200501>. The detailed features and terms and conditions of the procedure can be found in the procurement documents.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79300000 Market and economic research; polling and statistics

2.1.2. Place of performance

Postal address: Sonnemannstrasse 22

Town: Frankfurt am Main
Postcode: 60314
Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)
Country: Germany

2.1.3. Value

Estimated value excluding VAT: 12 835 815,72 EUR
Maximum value of the framework agreement: 15 402 978,86 EUR

2.1.4. General information

Additional information: This tender procedure is conducted via the ECB's electronic tendering system (SAP Ariba) which can be accessed via the following internet address: <http://www.ecb.europa.eu/ecb/jobsproc/sourcing/html/index.en.html> If you have not used the ECB's electronic tendering system before, you need to register via the above link. Under the above link you also find user guides for detailed information on how to use the system and contact details for technical support. Should you require technical help when using the system, please raise a contact support request on the following website: <https://eu.service.cloud.ariba.com/Sourcing.aw>. Any other queries relating to this procurement procedure and the content of the procurement documentation shall be submitted as laid down in the procurement documentation itself.

Legal basis:

Other

<http://data.europa.eu/eli/dec/2016/245/2020-05-01> - Consolidated text: Decision (EU) 2016 /245 of the European Central Bank of 9 February 2016 laying down the rules on procurement (ECB/2016/2) (recast)

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Provision of Fieldwork of the Survey on Access to Finance of Enterprises (SAFE)

Description: SAFE is a qualitative survey of firms with the purpose to provide regular information on the financing conditions of micro, small and medium-sized enterprises (SMEs), as well as larger firms, in a certain number of countries. The survey (hereinafter referred to as the 'wave (s)') shall be performed upon issuing of an Order combining up to three different questionnaire modules as requested in each issued order. Currently the quarterly module is run each quarter, the semi-annual module is run in Q1 and Q3 and the annual module is run in Q3. The work to be performed under the Contract are further detailed in Annex 1 ('Tender Specifications') of the procurement documents.

Internal identifier: PRO-2249880500

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79300000 Market and economic research; polling and statistics

Options:

Description of the options: The contract is subject to renewal by up to 12 months

5.1.2. Place of performance

Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Country: Germany

5.1.3. Estimated duration

Duration: 48 Months

5.1.4. Renewal

Maximum renewals: 1

Other information about renewals: As specified in the procurement documents

5.1.5. Value

Estimated value excluding VAT: 12 835 815,72 EUR

Maximum value of the framework agreement: 15 402 978,86 EUR

5.1.6. General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.7. Strategic procurement

Approach to reducing environmental impacts: Other

Green Procurement Criteria: Other Green Public Procurement criteria

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Name: Quality of the technical offer

Description: Quality of the technical offer will be assessed based on the criteria and methodology set out in section IV.5 of the invitation to tender that forms part of the procurement documents

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 60,00

Criterion:

Type: Price

Name: Price of the financial offer

Description: Reference price calculated based on the methodology set out in section IV.5.2.1 of the invitation to tender that forms part of the procurement documents

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40,00

5.1.11. Procurement documents

Address of the procurement documents: <https://eu.mu.ariba.com/uav/project/?token=6b83d112-06f7-4952-b314-04d38359d302>

Ad hoc communication channel:

Name: ECB e-tendering platform

URL: <https://eu.mu.ariba.com/uav/project/?token=6b83d112-06f7-4952-b314-04d38359d302>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://eu.mu.ariba.com/uav/project/?token=6b83d112-06f7-4952-b314-04d38359d302>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 14/08/2025 10:00:00 (UTC)

Deadline until which the tender must remain valid: 6 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 2

Additional buyer coverage: The ECB will award the Contract(s) on its own behalf and for the benefit of the European Commission (?EC?), which represents the European Union. The ECB and the EC may issue Orders (Specific Agreements) under the Contract for the performance of SAFE and may also request additional services for each Order in accordance with the provisions of the Contract.

Information about the dynamic purchasing system:

No dynamic purchase system

Electronic auction: no

5.1.16. Further information, mediation and review

Mediation organisation: The European Ombudsman

Review organisation: European Central Bank - Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Information about review deadlines: Within 10 days of receipt of the notification in accordance with Article 34(1) or the first sentence of Article 34(3) of Decision ECB/2016/2 laying down the rules on public procurement. Further requirements are outlined in Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

Organisation providing additional information about the procurement procedure: European Central Bank

Organisation providing offline access to the procurement documents: European Central Bank

Organisation providing more information on the review procedures: European Central Bank

8. Organisations

8.1. ORG-0001

Official name: European Central Bank

Registration number: 0001

Postal address: Sonnemannstrasse 22

Town: Frankfurt am Main

Postcode: 60314

Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)
Country: Germany
Contact point: Central Procurement Office
Email: procurement@ecb.europa.eu
Telephone: +49 6913440
Internet address: <https://www.ecb.europa.eu>
Other contact points:
Official name: Procurement Review Body of the European Central Bank, c/o Legal Advice Team
Postal address: Sonnemannstrasse 22
Town: Frankfurt am Main
Postcode: 60314
Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)
Country: Germany
Contact point: Legal Advice Team
Email: LegalServices@ecb.europa.eu
Telephone: +49 6913440
Fax: +49 6913446886
Internet address: <http://www.ecb.europa.eu>

Roles of this organisation:

Buyer
Organisation providing additional information about the procurement procedure
Organisation providing offline access to the procurement documents
Review organisation
Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: The European Ombudsman
Registration number: 0002
Postal address: 1 avenue du Pr?sident Robert Schuman, CS 30403
Town: Strasbourg
Postcode: 67001
Country subdivision (NUTS): Bas-Rhin (FRF11)
Country: France
Contact point: The European Ombudsman
Email: eo@ombudsman.europa.eu
Telephone: +33 388172313
Internet address: <https://www.ombudsman.europa.eu/en/home>

Roles of this organisation:

Mediation organisation

Notice information

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Form type: Competition
Notice type: Contract or concession notice – standard regime
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